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Applicant(s): Doreen L. Galli

Docket No.

RSW920010033US1

Serial No.

09/870,223

Filing Date

05/30/2001

Examiner

Insun Kang

Group Art Unit

2124

Invention: **METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN INTERACTIVE VOICE RESPONSE SYSTEM**I hereby certify that this Auth. to Act in Representative Cap., Change of Corr. Address, Cert. Facsimile
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Sample Form (03-04)

AUTHORIZATION TO ACT IN A REPRESENTATIVE CAPACITY

In re Application of:

Doreen L. Galli

Application No.

09/870,223

Filed:

05/30/2001

Title:

METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN INTERACTIVE VOICE RESPONSE SYSTEM

Attorney Docket No.

RSW920010033US1

Art Unit:

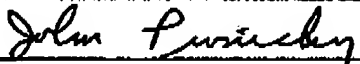
2124

The practitioner named below is authorized to conduct interviews and has the authority to bind the principal concerned. Furthermore, the practitioner is authorized to file correspondence in the above-identified application pursuant to 37 CFR 1.34:

Name	Registration Number
Jack Friedman, Esq. Schmeiser Olsen and Watts 3 Lear Jet Lane, Suite 201 Latham, NY 12110	44,688

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SIGNATURE of Practitioner of Record

Name	John R. Pivnichny		
Signature		Date	09/03/04
Registration Number	43,001	Telephone	607-429-4358

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